



product
sheet

a system check
of the
maconomy server

A System Check Agreement – increase operational stability

A system check agreement gives you increased operational stability as potential problems can be identified before they arise, and proactive steps taken to avoid them. A regular system check helps prevent operational interruptions, therefore minimizing impact on your business.

A System Check Agreement – solve problems before they arise

We offer you a service whereby Maconomy checks your Maconomy server on a regular basis. This examination will decrease the risk of operational failure and will increase stability surrounding your ERP-system.

A system check agreement is supplementary to your support agreement and protects your system from unnecessary interruptions that could have been avoided. Technical consultants make a check of the Maconomy server on a regular basis, as defined in the agreement. Since this

check is made on a recurring basis preventive actions can be taken if any problems are detected. This enables your business to operate at peak performance without unnecessary interruption.

The System Check contains:

- A check of the Maconomy installation on one or several servers on a regular basis;
- A system check report with detailed analysis of the hard drive capacity, the database status, database and user logs, the Maconomy backup log, the Maconomy log, confirmation that the backup works and a status of the Maconomy server;
- Control of database tablespaces in relation to maximum size and present utilisation. We also check the Database System log;
- Additional comments from a technical consultant regarding operational status and suggestions to changes in the system set up;
- Suggestions regarding the system hardware;
- A walk-through of the application and error logs.

A System Check Agreement gives you access to technical competence

- The System Check Agreement is relevant for companies wishing to ensure that this important operational security task is carried out on a regular basis, while freeing up internal resources for other purposes, or for companies that simply want to take advantage of Maconomy's system competence
- The price is based on the frequency of the system check (weekly or monthly) and the number of databases/servers. The System Check Agreement is offered on all platforms supported by Maconomy
- Further information about the agreement and terms can be reached at Maconomy Customer Support Services

about deltek | maconomy

Deltek (Nasdaq: PROJ) recently acquired Maconomy to create the leading global provider of enterprise applications software and solutions designed specifically for project-focused businesses. For decades, we have enabled government contractors and professional services firms to automate mission-critical business processes around the engagement, execution and delivery of projects. Over 13,000 customers use our solutions to measure business results, optimize performance, streamline operations and win new business.

For more information, **visit www.deltek.com**.

Maconomy is a global provider of ERP business solutions for Professional Services organizations. Our fully integrated business solution incorporates financial management, project management, time entry, resource planning, CRM, HR and business intelligence for profitable results. Selected international clients include TNS, Devoteam, Semcon, ErgoGroup, Deltares and Rambøll, as well as all of the three biggest global marketing communications networks and four of the Big Five global accounting firms. Maconomy services and supports around 600 clients in more than 50 countries worldwide.

For more information, please visit

www.maconomy.com



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